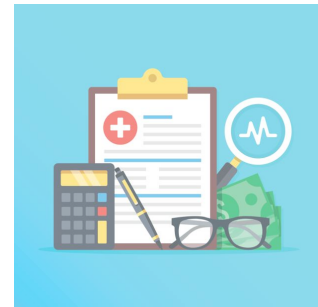


COVID-19 Healthcare Information and Phrases



- Name:
- Date of birth (DOB):
- Address:
- Phone #:
- Email:
- Insurance ID:



“Do I need to make an appointment?”

Some testing sites are “walk in.” You can go without an appointment. Other sites require appointments. You can look online or call to ask if you are not sure.

- My testing appointment is _____ am/pm at _____

“Do I have to pay for a test?”

The test will be free if you go to your doctor’s office or a testing site.

If you plan to go to an urgent care, you should call to ask if there will be a charge.

You can also buy an at-home test at a pharmacy.

“What do I need to bring for my COVID test?”

I need:

- My ID
- Health insurance
- If I have health insurance, I need to bring my insurance card

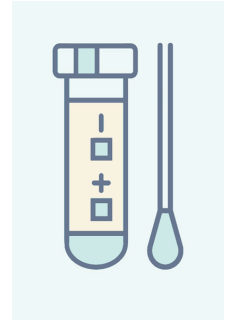
If you can call the testing site, ask:

- "What do I need to bring to the testing site?"
- "Can I bring my _____ if I don't have my _____?"

“What will happen at my COVID test?”

At a drive-up testing site:

- You must sign up in advance.
- Use your phone to scan the QR code on your registration email.
 - If you don't have the email, tell the worker. You can still take the test.
- You will be asked for your name and date of birth.
- The worker will ask if you have been tested there before. If you tell them “no,” they will explain how the test works.
- After you take the test, put the tube in the plastic bag and put it in the orange bin. Put the trash in the black bin.
- You will receive an email and a text within 48 hours with your test results.



At a testing clinic, urgent care, or doctor's office you will be asked:

- Have you been feeling any symptoms of COVID-19 (fever, aches, cough, etc.)?
- Have you been near / in contact with anyone who has COVID-19?
- Have you traveled domestically/internationally in the past 14 days?

“Where do I find the results?”

Ask the worker at the testing site:

- “Where will I find my results?”
 - I will get my results by: Phone / Email / Text
- “When will I get my results?”
 - I should expect my results by _____



Stay home until you receive your results.

For more Information:

- [Washtenaw County Testing Sites](#)
- [Washtenaw Literacy COVID Resources](#)