

## COVID Vaccine Dialogue Activity

**Tutoring Strategy:** Below is a model conversation between a healthcare professional and someone coming in to a clinic to receive their COVID-19 Vaccine. The tutor and learner can take on the roles and practice what this situation may look like in real life, hopefully relieving some of the stress surrounding the vaccination process. In addition to providing information regarding COVID, this exercise can be used as exposure to grammatical structures, punctuation, and vocabulary in daily life.

Level: Advanced

*People are waiting in line in the lobby of a clinic where COVID vaccines are being **administered**. They are standing 6 feet apart with masks on, filling out a **questionnaire** about whether they have felt any COVID symptoms. A nurse in scrubs and a mask calls the next person over.*



Nurse: "I can take whoever is next in line, please."

*Patient walks over to the nurse with their questionnaire and a **form of identification**.*





Patient: "Hello, I **scheduled** an appointment for my first dose of the COVID vaccine today at 2:00 PM."



Nurse: "Great! What is your full name, and can I please see a form of identification?"



Patient: "Yep, my name is \_\_\_\_\_ . Here is my driver's license."

*The nurse will confirm that the patient's name and identification matches up with a list of people who are scheduled to receive the vaccine on the given date.*



Nurse: "Thank you so much, \_\_\_\_\_. I see you've finished the questionnaire, I can take that from you."



*Patient hands over finished questionnaire*



Nurse: “I just want to **verbally** confirm that you have not experienced any COVID-related symptoms within the past two weeks, or come into **contact** with anyone who has COVID?”

*Patient answers these questions. If the answer is no, the nurse leads the patient into a room where they will receive the vaccination. Depending on the vaccination site, this could be a large room with many people receiving their vaccines at the same time, or a small exam room at a doctor’s office.*

*In the vaccination room, different people could be administering vaccines. In some places, the **national guard** is giving vaccines. They are in military uniform. There will also likely be nurses in scrubs, or other healthcare professionals trained to give vaccines.*

*Patient sits down at table, keeping their mask on the entire time*



Nurse: “Hello! I’m going to be administering your **dose** of the COVID-19 vaccine. Is there an arm you would prefer for the vaccination? It will probably feel pretty sore for a few days, so people often choose the arm they don’t write with.”



Patient: “Yeah, could you use my left arm please?”



Nurse: “Of course. First, I’m going to clean and sanitize your arm. Could you lift up your sleeve for me?”

*Nurse uses a **sanitizing** towel to clean the upper part of the patient's arm.*



Nurse: "Ok, I will be giving you the shot now. You will feel a sharp **pinch** for a moment. Try to keep your arm **relaxed**."

*Vaccine is administered covered with a bandaid.*



Nurse: "Great! We're all done. This vaccine has two doses, so you will have to come back in around a month to receive the second dose. Do you have any questions?"



Patient: "Thank you! That hurt less than I was expecting. I do have a question. A friend of mine got her vaccine a few weeks ago, and she felt awful the next day. Does that mean she got infected?"



Nurse: “Sounds like your friend experienced some **negative side effects**. This is common. It’s important to know that feeling kind of bad for a few days after getting the vaccine does *not* mean you have gotten COVID. It means your body’s **immune system** is building **protection** against the virus. I expect that you might feel tired or **feverish** the next few days, but I wouldn’t be **alarmed**. If you’re really **concerned**, call your doctor or an **urgent care site**. Any other questions?”



Patient: “No, not right now.”



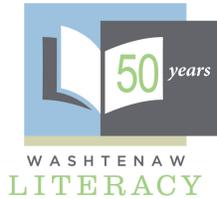
Nurse: “Alright. Please wait here for about 15 minutes before you leave. We want to make sure you don’t have an **allergic reaction** to the vaccine, and then you are free to go. Also, just so you know, if you wrote your phone number down on the questionnaire, you will probably get texts over the next few days asking you about any side effects you’re experiencing. Since this is a new vaccine, it’s important we collect as much information as we can. It’s not **mandatory** to respond, but it is helpful!”



Patient: “Ok sounds good. Thank you!”



Nurse: “Of course, have a nice rest of your day.”



## Glossary

### **Administered (verb)**

To apply or do something. In this case the verb takes on a medical sense where a healthcare worker is giving someone a shot.

### **Questionnaire (noun)**

A set of questions to fill out. In medical cases, this usually includes information about your background, medical history, or symptoms you are feeling.

### **Form of Identification (noun)**

An official piece of paper or card that confirms your identity. In the United States, this is usually a driver's license.

### **Concerned (adjective)**

To feel worried

### **Alarmed (adjective)**

To feel very worried or afraid

### **Mandatory (adjective)**

Something that is necessary or needs to be done

### **Allergic reaction (noun)**

A biological response to something that the body is sensitive to. This could be a food, animal, medicine, or something in nature like pollen

### **Scheduled (verb)**

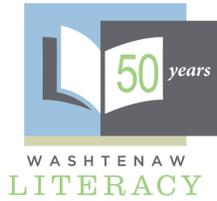
Planning something to take place at a certain time

### **Dose (noun)**

The amount of a drug or medicine you should take at a given time

### **National Guard (noun)**

A part of the US military that serves state and national purposes. They often respond to natural disasters, and are currently aiding states in administering COVID-19 vaccines.



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**Verbally confirmed (phrase)**

To make sure of something through use of words

**Urgent care (noun)**

A place that provides medical care for issues that need to be taken care of quickly, but are not serious enough to go to the emergency room

**Immune system (noun)**

Your body's defense against bacteria and other pathogens. It is made up of many different types of cells which try to prevent you from getting sick

**Protection (noun)**

A person or thing that keeps something else safe from harm

**Pinch (noun)**

A slightly painful sensation, the feeling is similar to if you get stung by a bee

**Relaxed (adjective)**

Free of tension or stress

**Side effect (noun)**

A undesired or unwanted result caused by taking a medication